



The CTAA Pledge



Thank you for joining the Community Transportation Association of America (CTAA). We know how valuable both your time and your resources are — and we appreciate the confidence you've placed in our Association. Here's what you can expect from CTAA:

- **Responsiveness:** We promise quick, insightful responses to any questions or inquiries — no matter the subject or how we receive the request. If one of our talented staff cannot answer your question, we'll find someone who can.
- **Expertise:** Our staff will provide accurate, informative and timely analyses of legislation, regulations and transportation trends that you can trust. Combined, the CTAA staff has more than 200 years of experience in community and public transportation.
- **Insight:** CTAA staff track new innovations in transportation technology, markets and delivery modes and, along with our Board of Directors and State and Tribal Delegates, will ensure you have ready access to ideas and solutions you can use.
- **Passion:** We love everything about the community and public transportation industry and CTAA is always seeking new ways to support our members.
- **Understanding:** We recognize the constraints — financial and otherwise — that our members deal with every day and promise to deliver practical, useful solutions and resources to our members.

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Get to Know the CTAA Staff



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