

# EVANSTON, IL

## Evanston Transit Planning 4 All

*Project Close Out*



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November 28<sup>th</sup>, 2017



City of  
Evanston™

Community Development

# ORIGINAL GOAL

Evanston TP4All will connect older adults and people with disabilities to transit services that will help them get to where they need, and want to go.



*Advocacy. Action. Answers on Aging.*



# PROJECT ACTIVITIES

Fall 2016

## Establish Network & Vision

- Form Design Team
- Process Review
- Industry Analysis

Winter 2016

## Launch Conversation & Develop Survey

- Focus Group Meetings
- Survey Development
- Design Team Review

Spring 2017

## Data Analysis & Feedback

- Survey Analysis
- Design Team Discussions
- Lunch TransAssist 4 Evanston Shuttle and door-to-door services

Summer 2017

## Identify Recommendations

- Report Development
- Recommendation Solidification
- City's Complete and Green Streets Policy implementation

Fall 2017

## Development of strategies

- Design of new fare card compatible with transit options
- Promotion T4E shuttle and door-to-door services
- Develop financial literacy assistance program

# OUTCOMES

- Embedded inclusive planning practices into planning policies and efforts.
- Influenced Complete & Green Streets Policy revisions & implementation
- Structured route and service recommendations for regional transit plans (North Shore Coordination Plan).

# OBSTACLES, ISSUES AND RESOLUTIONS

- Levels of organization capacity and existing frameworks.
- Development patterns in Evanston, and regional location of destination points.
- Technology divide and development.
- Evanston's position as a piece with the Chicagoland transportation network.

# OBSTACLES, ISSUES AND RESOLUTIONS

- Lack of trust between paratransit users and local paratransit providers.
- Meetings to greater conversations between paratransit users and local paratransit providers.
- Inclusion of transit improvements for OA and PWD with Pace suburban buses and the Chicago Transit Authority.

# LESSONS LEARNED

- Importance of consistent engagement with Design Team members.
- Varied transportation options are necessary to “close the gap”; no *silver bullet* transportation option.
- Benefit of working with establish partners within the OA and PWD communities.

# CONCLUSION

- Finalize TP4All Report.
- Continual Integration of Age-Friendly Evanston Task Force Findings & Data.
- Expanding Community Dialogue on “Age Friendly” and “Disability Friendly” Work and Activism.
- Development of Inclusionary Planning Practices as “Norms”.
- Launch of the Transportation Benefit Card pilot (Jan., ‘18).
- Development of supplemental Financial Literacy Programming for the Transportation Benefit Card pilot (Dec. ‘17).





# THANK YOU

Katherine Knapp

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