

# Strengthening Coordinated Transportation Systems For People With Disabilities and Older Adults

Working towards a community with  
transportation for all.

hopelink

King County  
**MOBILITY**COALITION

# Project Objectives

Throughout this process we hoped to:

- ▶ Increase awareness of transportation resources in the region;
- ▶ Discover the challenges participants face in finding and securing transportation in our region;
- ▶ Discover the role technology plays in accessing transportation; and
- ▶ Create an action plan with future projects the KCMC should pursue to increase access to transportation.

# Project Accomplishments

- ▶ Reached 589 individuals (360 participants and 228 partners)
- ▶ Identified 73 challenges to finding and securing transportation
- ▶ Identified 70 potential solutions to those challenges
- ▶ Learned more about the role technology plays in the front-end user experience
- ▶ Developed an action plan for next steps
- ▶ Case study: Megumi with United Blind of Seattle



# Lessons Learned

## Adjust:

- ▶ Make adjustments to our survey instrument
  - ▶ Better alignment between online and paper survey collection
  - ▶ Reach out to community organizations sooner to see if they would be willing to conduct the survey on our behalf
- ▶ Work to actively engage committee members
- ▶ Try to engage more diverse communities

## Do Again:

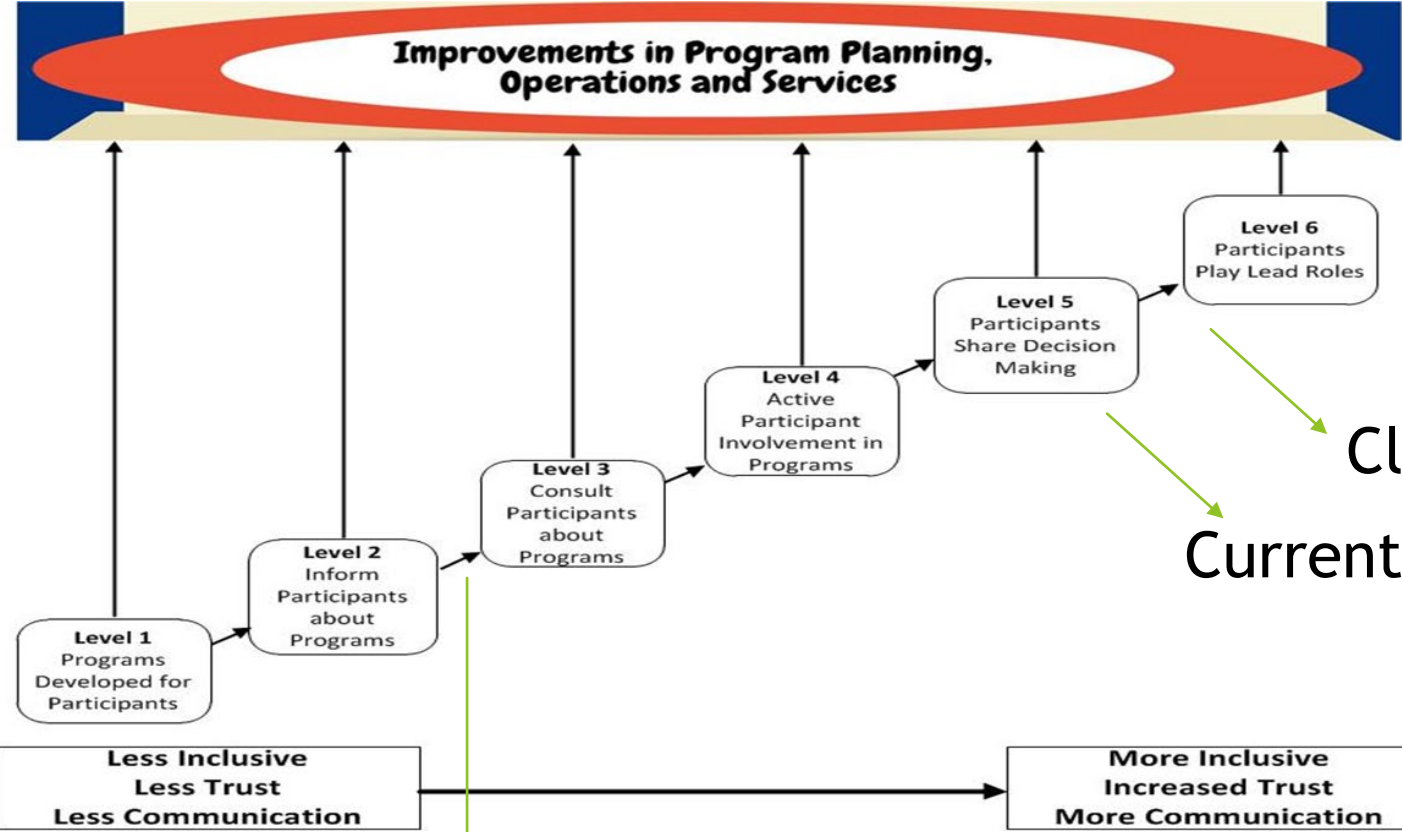
- ▶ Hold World Café style community meetings
- ▶ Hold more listening sessions



# Sustainability

- ▶ Use the Action Plan produced with findings from our outreach efforts to guide our mobility coalition's inclusive efforts
- ▶ Partner with existing efforts to continue momentum (e.g. Seattle's Transportation Equity Workgroup)
- ▶ Apply for future funding that will allow us to dive deeper into topics addressed in Phase I to ensure higher resiliency in inclusive planning practices in our region. Funding will also demonstrate the movement from planning to action.

# Pathway to Inclusion



Closer to level 6 in Phase II  
Currently at level 5

Began at a 2 or 3

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