



N4 Transit Planning 4 All



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Neighbor Network of Northern Nevada (N4)



N4 Transit Planning 4 All included two phases:

- “Hear” – Months 1-6: researched and discovered as much as we could about people concerned with transportation in Washoe County by conducting interviews, focus groups, and two large convenings. We also distributed a survey throughout the project.
- “Create” – Months 5-7: took what was learned in the “Hear” phase and brainstormed the many different solutions. Drafted an extensive final report to share with our stakeholders.



Project Activities

Human-Centered Design (HCD) approach
from [ideo.org](https://www.ideo.com/)

HEAR CREATE DELIVER



Purpose

What were our desired outcomes?

Full Community Access & Inclusion

- People with disabilities and older adults will be engaged and satisfied with the planning process
- Learn about barriers and problems
- Develop implementable solutions



The People

The N4 Transit Planning 4 All project aimed to serve people with disabilities, older adults, and their care partners.

What We Accomplished

C-O-L-L-A-B-O-R-A-T-I-O-N

The Scope

- 1st Convening: Partnered with the Regional Transportation Commission for an “Open House” for their ADA transition plan update. 40 people in attendance.
- Focus Group (“Community Conversation”) with 12 community members in attendance at a local coffee house.
- 2nd Convening (“Speak Up, Be Heard!”) partnered with the University of Nevada, Reno, Sanford Center for Aging. 56 total attendees.
- Peer-to-Peer Interviews: 14 completed with broad demographic representation.
- Surveys: 85 completed surveys.

All data from this project will be utilize to drive goal development for RTC’s upcoming Coordinated Transportation Plan Update!

The Themes

- Advocacy
- Safety
- Streamlined Technology
- Community Involvement
- Reliable/Resourceful Sharing of Information
- Accessibility
- Futility and Responsiveness
- Transit Anxiety

Hello!
Are you an older adult, person with a disability, or care partner? Are you concerned about transportation in Washoe County?



The Neighbor Network of Northern Nevada (N4) and the Regional Transportation Commission (RTC) are holding an Open House on **Wednesday, September 19th, from 5-7p.m. at The Discovery Museum in Reno.** Come learn about RTC's ADA Transition Plan and the N4 Transit Planning 4 All project.

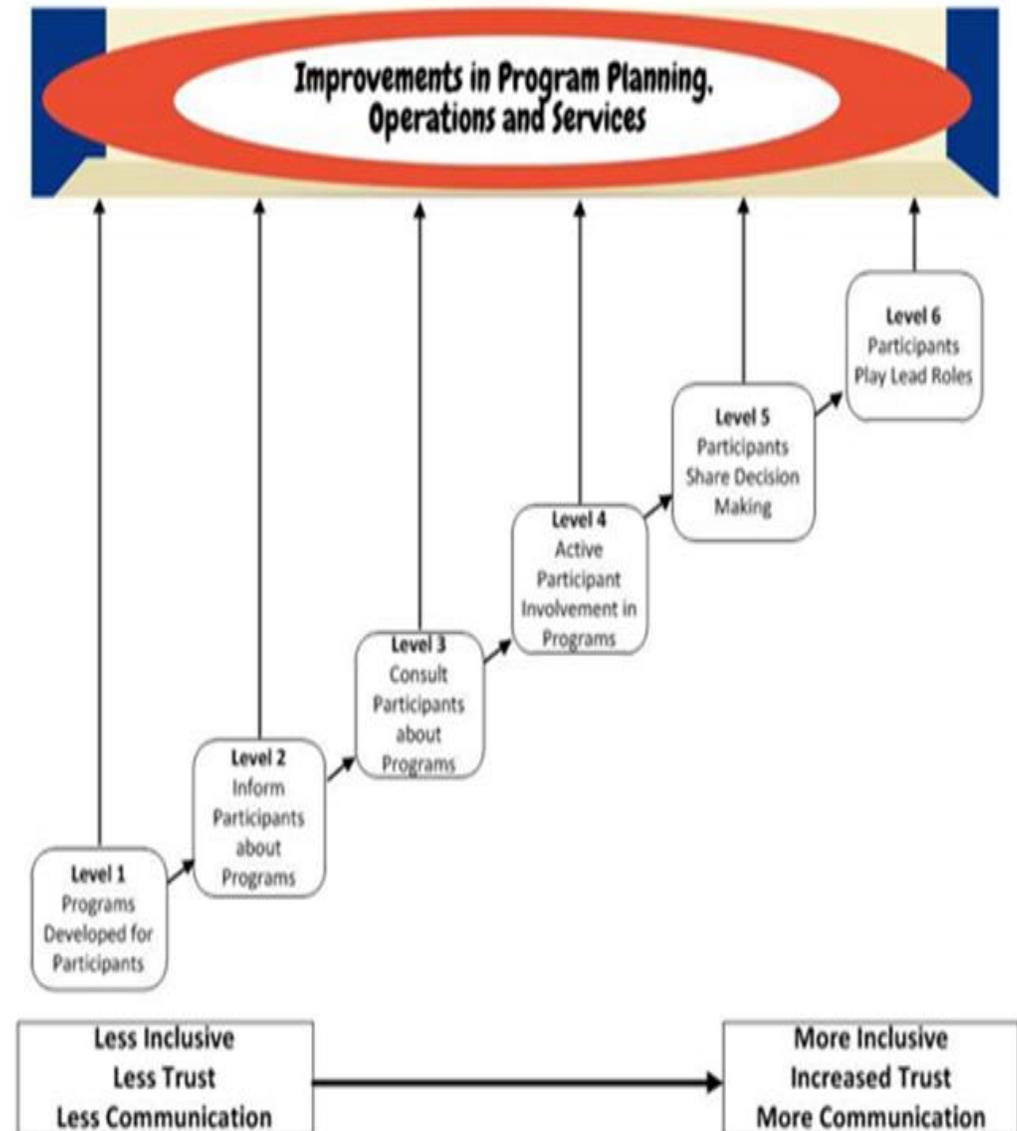
Refreshments will be provided.
Need transportation assistance? Contact N4 to coordinate your transportation needs!



What We Learned

- N4 TP4A identified the most important barriers, most desired changes, and most impactful potential solutions for making transportation planning more inclusive and increasing viable transportation options in Washoe County. The project team has assessed and shared information about current successes and barriers in transportation systems, as well as the current ways in which older adults, people with disabilities, and care partners participate in the transportation planning process in Washoe County.
- N4 TP4A was able to achieve increased participant satisfaction measures for the transportation planning process, enhanced community organization communication and collaboration, and a diversified and increased number of members participating across organizations. These efforts helped with improving the community's rating on the Pathway to Inclusion from Level 3 (consults participants about programs) to a Level 5 (participants share decision-making).

Pathway to Inclusion





Sustainability

- FTA 5310 Funding (October 2018 – September 2020)
- Applied for Fund for a Healthy Nevada (tobacco excise tax) in January 2019
- Will seek additional local and state funds
- Partnering with the Nevada Governor's Council on Developmental Disabilities for a transportation summit in May 2019
- Participation in the new Inclusive Transit Planning Community of Practice (CoP)
- Continue to utilize Lyft/Uber in innovative ways





N4 is dedicated to building a more inclusive community for all! We will continue to facilitate important discussions, advocate for and with people who still need a seat at the planning table, and will continue to develop strong partnerships to utilize all community assets beyond the N4 TP4A project.

Thank You

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