

Welcome to EXPO 2019!



Dear EXPO 2019 Attendees:

Welcome to Palm Springs and the 34th Annual National Community Transportation EXPO! As President of the Community Transportation Association of America (CTAA), I'm excited not only for the fun and fabulous events and exceptional networking opportunities that are part of EXPO every year, but also for this year's EXPO theme of **It's Time to Be Bold!**

We've reached an important point in determining our industry's future, as new and disruptive concepts such as autonomous vehicles and Transportation Network Companies (TNCs) like Uber and Lyft – along with several other app services that are being developed – are competing and partnering with community and public transportation providers in interesting and challenging ways. Meanwhile, important policy and legislative developments such as reauthorization of our nation's surface transportation legislation and Medicaid-supported non-emergency medical transportation (NEMT) could have transformative impacts on our work.

That's why EXPO's revitalized workshop tracks and topics – including our Road Map sessions on Thursday, May 23rd – come along at just the right time for our Association and industry. We are intentional about *Innovation, Operations, Investment and People Power* – not only through the information shared by our expert presenters – but, more importantly, in discussions and exercises to shape our future together.

I hope you connect with us through this year's EXPO to share your ideas, experience, examples and concerns with your fellow CTAA members and our larger network of peers and advocates in improving mobility options. Please find me and any of my colleagues on CTAA's Board of Directors, our State and Tribal Delegates or the CTAA staff to express your thoughts and priorities to us directly.

Have a wonderful week in Palm Springs and the Coachella Valley, and we hope to see you next May 31 through June 4 in Louisville, Ky., for EXPO 2020!

Sincerely,

A handwritten signature in black ink that reads "Elaine M. Wells". The signature is written in a cursive, flowing style.

Elaine Wells

President

Community Transportation Association of America

BoardPresident@ctaa.org