CareOregon
Non-Emergent Medical Transportation

Integration of health care delivery, insurance and transportation

San SunOwen
CareOregon Overview

Pre ACA expansion OHP enrollment
~ 625,000 per month enrollment

Post ACA expansion OHP enrollment
~ 974,000 per month enrollment

CareOregon, formed by safety net health care providers in the state, is a Safety Net Health Plan. CareOregon is a 501(c)(3) public benefit nonprofit organization that draws nearly all its revenue from public programs such as Medicaid, Medicare and the State Children’s Health Insurance Program (SCHIP).
2017 Cost & Utilization Review

Rides and Utilization by Quarter

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Rides</th>
<th>Trips</th>
<th>Utilization</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>22,422</td>
<td>1,798</td>
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<td>Q2</td>
<td>23,310</td>
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<td>Q3</td>
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<td>Q4</td>
<td>23,500</td>
<td>1,915</td>
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<td>$2,997,997</td>
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Rides: 92,586
Trips: 47,529
Utilization: 3,269
Cost: $2,997,997
NEMT Benefit Administration

Number of Rides by Level of Service

- 8.72%
- 15.96%
- 27.90%
- 46.71%

Cost of Rides by Level of Service

- 18.37%
- 6.91%
- 68.96%
Largest impactable cost identified: Alcohol and Drug Treatment access for approximately 70 individuals.
What did we find? And how did we get there?

- Real-time data on Medical Provider Network Inadequacy
- Specialty referral issues across health delivery systems
- Traditional claims data not showing access nuances that transportation data can (with multi-payors that limit information)
- A&D (MAT) Treatment facility in coastal region to be built by end of 2019
What is the future?

- Integrating data to paint a more holistic picture of an individual’s health that includes transportation needs, abilities and usage
- Using transportation data to reveal travel patterns that can improve health delivery and insurance networks
- Continued partnership with local transit agencies for long term collaborative work
- Expanding NEMT benefit to directly target utilization and individuals for preventative and acute chronic conditions for medical cost savings

Thank you!