

CTAA Best Practices: Wheelchair Securement



CTAA members across the country are changing the way they provide and offer service to account for the safety and well-being of their employees and riders. We've worked with our PASS Master Trainers to provide the below recommendations for safely securing a wheelchair during the COVID-19 pandemic:

1

Asking passenger to turn their head towards the window as the driver secures their wheelchair (avoiding any sudden sneezes)

2

Asking passengers to not speak as the driver secures wheelchairs (avoiding any talking spray of the passenger)

3

Drivers will not speak to the passenger as they secure the passenger (avoiding their talking spray onto the passenger)

4

If wearing a seatbelt is optional -- drivers will ask passenger if they want the seatbelt prior to loading them on the bus to again avoid talking while the passenger is in less than 6 ft. proximity to the driver.

5

Recommending a process to sanitize the securement belts (lap and shoulder)

6

Follow CDC recommendations for recognizing symptoms for potentially affected passengers

7

If available, offer potentially affected passenger a mask to reduce the potential for contamination

8

Display recommendations on vehicle and educate passengers through other available means (website, social media feeds, etc.)

9

Establish process for promoting social distancing