CTAA Best Practices: Wheelchair Securement

CTAA members across the country are changing the way they provide and offer service to account for the safety and well-being of their employees and riders. We've worked with our PASS Master Trainers to provide the below recommendations for safely securing a wheelchair during the COVID-19 pandemic:

1. Asking passenger to turn their head towards the window as the driver secures their wheelchair (avoiding any sudden sneezes)

2. Asking passengers to not speak as the driver secures wheelchairs (avoiding any talking spray of the passenger)

3. Drivers will not speak to the passenger as they secure the passenger (avoiding their talking spray onto the passenger)

4. If wearing a seatbelt is optional -- drivers will ask passenger if they want the seatbelt prior to loading them on the bus to again avoid talking while the passenger is in less than 6 ft. proximity to the driver.

5. Recommending a process to sanitize the securement belts (lap and shoulder)

6. Follow CDC recommendations for recognizing symptoms for potentially affected passengers

7. If available, offer potentially affected passenger a mask to reduce the potential for contamination

8. Display recommendations on vehicle and educate passengers through other available means (website, social media feeds, etc.)

9. Establish process for promoting social distancing

CTAA has developed a dedicated webpage to COVID-19 resources: https://ctaa.org/covid-19-resources/. 