



Transit Management in the Time of COVID-19

The past eight months have been unprecedented in public and community transit. The global pandemic's impact on all forms of mobility has been vast — and transit managers of all types of systems across the nation have found themselves reacting to operating conditions never before seen. We've learned a lot about the importance of flexibility, real-time decision making and an all-new definition of transit safety. Essential trips have certainly come into focus and both internal and external communications have never been more vital. This session will be a time for transit managers, leaders and advocates to come together and commiserate; to share what's worked (and what hasn't!); and to focus on what's next.

Who Should Attend: Transit leaders and advocates; transit leaders at state departments of transportation; and, anyone interested in a cathartic series of discussions designed to remind us all that we are not alone in facing the pandemic and that your fellow CTAA members are here to help.

What You'll Learn: How other system leaders are reacting to COVID-19; what's worked so far; what to expect in the coming months; and how to best position your system. Ideally, you'll also find that the issues you're facing are strikingly similar to those many of your colleagues see — and that you have a vast network of support.

How to Register: Simply click [here](#) and select Transit Management in the Time of COVID-19. For CTAA members the registration price for this full-day session is just \$100! For non-members, the registration price is \$225 (and that includes not only the session, but a full year's complimentary membership with CTAA).

Session Host: CTAA Executive Director Scott Bogren

Session Outline (all times EST):

10:00am	Scott's overview of the unique challenges the COVID-19 global pandemic has presented to transit managers around the nation — with an emphasis on next steps.
---------	--

- 10:30am The Transit Manager roundtable. Come prepared to participate in a lively discussion of key issues, major obstacles and important opportunities. Featuring: Bruce Simms, Virginia Regional Transit; Kendra McGeady, Pelivan Transit; Mike Whitten, Manchester Transit Authority.
- 12:00pm Break
- 1:00pm The COVID-19 Vendor Response: A group of vendors who've developed specific pandemic-related cleaning and protection products provide insights into how their products work.
- 2:30pm Break
- 3:00pm **BONUS CONTENT**: All registrants in this session are invited to join the Non-Emergency Medical Transportation (NEMT) Deep Dive FIT Session from 3:00pm-4:00pm where we'll be discussing how NEMT and transit systems can build future models of health and transportation service and partnership. There will be discussions on future opportunities and changes such as vaccine distribution, long-term health and transportation partnerships, impacts of telehealth, and more.