

#17

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Collector: Web Link 1 (Web Link)
Started: Friday, February 23, 2024 2:38:42 PM
Last Modified: Saturday, February 24, 2024 10:59:04 PM
Time Spent: Over a day
IP Address: 69.209.112.19

Page 1: Award Categories

Q1

Directions: Read the descriptions below and select a category for which you would like to make an award nomination.

State Leadership Award Recognizes the entire organization whether a state association or state agencies that are effective in:- Providing creative, effective and continuing training and technical assistance programs;- Using new concepts, strategies, procedures and policies to provide support to local transit systems;- Communicating local transit systems' concerns and issues at the state and national level;- Advocating for public and community transportation at the state and local level.

Page 2: Why is This Nominee Outstanding?

Q2

Innovative and creative services in the community.

Respondent skipped this question

Q3

Being responsive to its customers' and community needs.

Respondent skipped this question

Q4

Actively coordinating and collaborating with other public and special services transportation.

Respondent skipped this question

Q5

Effectively helps the community accomplish their goals.

Respondent skipped this question

Q6

Creates partnerships with a wide-range of organizations, both public and private.

Respondent skipped this question

Q7 Respondent skipped this question
Providing accessible transportation service.

Q8 Respondent skipped this question
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

Page 3: Why is This Nominee Outstanding?

Q9 Respondent skipped this question
Innovative and creative services in the community.

Q10 Respondent skipped this question
Being responsive to its customers' and community needs.

Q11 Respondent skipped this question
Actively coordinating and collaborating with other public and special services transportation.

Q12 Respondent skipped this question
Effectively helps the community accomplish their goals.

Q13 Respondent skipped this question
Creates partnerships with a wide-range of organizations, both public and private.

Q14 Respondent skipped this question
Providing accessible transportation service.

Q15 Respondent skipped this question
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

Page 4: Why is This Nominee Outstanding?

Q16 Respondent skipped this question
Have demonstrated an extensive history of community engagement;

Q17

Respondent skipped this question

Have created long-standing partnerships with other stakeholders that allow its residents to flourish.

Page 5: Why is This Nominee Outstanding?

Q18

Providing creative, effective and continuing training and technical assistance programs.

Expanding our Conference offerings in 2024 based on our September 2023 board retreat discussions to include CTAA style intensive track for safety officers and operational personnel.

The goal is to bring additional learning to existing Association members and attract new transit employees toward this important work.

Q19

Using new concepts, strategies, procedures and policies to provide support to local transit systems.

Prior to the latest NEMT guidance from CMS, the Association has continued its efforts to develop new and unique strategies to increase Medicaid trip for public transit systems in North Carolina. Currently, fifty- four (54) agencies have contract agreements with the two (2) private transportation brokers. In late 2022, NCPTA convinced 4 Health Plan CEO's to support launching a pilot program in Johnston County where the broker would send all NEMT trips that originated in the county to Johnston County Area Transit System (JCATS) with the stipulation that they accept them all. This auto TRIP assignment started in 2022. During the first three months, JCATS trip performance was 99.8%. Based on this strong agency performance encouraged the expansion of the pilot to other public transit systems in the broker transportation network. Three additional agencies launched their own pilot projects. The Association's goal is to launch at least 3 pilots every quarter for the remainder of the year and learn new lessons from the previous pilot participants.

In July 2023, the Association launched a redesigned website intended to focus on the important of the transit work versus the number of trips performed.

Q20

Communicating local transit systems' concerns and issues at the state and national level.

NCPTA has worked closely with our partner at the NC Department of Health and Human Services to ensure rural transit agencies with smaller staffs can their recertification documents can be processed in a timely fashion so Medicaid members don't fall through the cracks and loose benefits or transit service.

The Association

Q21

Advocating for public and community transportation at the state and local level.

In January 2023, the Association partnered with local transit systems who provide both transportation and emergency medical services and other EMS provider to advocate for stronger penalties for those who assault EMS or public transit operators. Currently, it's a Class 2 misdemeanor violation with either probation or 30 days in jail. The assault victim is required to bring the charges in the case versus the transit agency itself. The proposed legislation got entangled in a separate discussion about sports betting/casinos and never made it to the floor for consideration. The legislation will be back before them when the General Assembly reconvenes on April 24th.

In 2023, the Association continued its advocacy efforts with the Integrated Mobility Division for them to provide a comprehensive training calendar and more year -round training opportunities to our membership. To assist with this effort, the Association has partnered with NCDOT to provide them training content during our annual Conference. In addition, NCDOT made a \$25,000 contribution to this signature event in 2023 and 2024.

In October 2022, the Association has also encouraged the Integrated Mobility Division leadership to better leverage its grant funding from FTA by outsourcing some training opportunities through national RTAP. IMD relaunched its in house training program initiative in April 2023.

Page 6: Why Is This Nominee Outstanding?

Q22

Respondent skipped this question

A record that reflects ongoing and exceptional growth in contribution to the profession and increased levels of leadership, responsibility and sphere of impact

Q23

Respondent skipped this question

A recent track-record in the transit field reflects a strong career trajectory with the possibility of forward advancement and potential for appointment at the highest levels of the profession

Page 7: Why Is This Nominee Outstanding?

Q24

Respondent skipped this question

Go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry.

Q25

Respondent skipped this question

Exudes the spirit and professionalism of community transportation at its best

Q26

Respondent skipped this question

This award can include nominations from any of an agency's frontline positions (examples include drivers, dispatchers, etc.)

Page 8: Tell Us About Your Nominee

Q27

Name

David Rhew- NC Public Transit Association

Q28

Title

Executive Director

Q29

Organization

North Carolina Public Transit Association

Q30

Address

2007 Metts Avenue

Q31

Phone

919-259-8009

Q32

Email

director@nctransit.org

Page 9: Tell us about yourself: who is submitting this nomination?

Q33

Name

David Rhew

Q34

Title

Executive Director

Q35

Organization

North Carolina Public Transit Association

Q36

Address

2007 Metts Avenue

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Phone

919-259-8009

Q38

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