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Page 1: Award Categories

Q1

Directions: Read the descriptions below and select a category for which you would like to make an award nomination.

Frontline Heroes Award The Frontline Heroes Award aims to shine a light on the unsung individuals that go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry. Our winner will exude the spirit and professionalism of community transportation at its best. This award can include nominations from any of a transit agency's frontline positions (examples include drivers, dispatchers, etc.)

Page 2: Why is This Nominee Outstanding?

Q2

Innovative and creative services in the community.

Respondent skipped this question

Q3

Being responsive to its customers' and community needs.

Respondent skipped this question

Q4

Actively coordinating and collaborating with other public and special services transportation.

Respondent skipped this question

Q5

Effectively helps the community accomplish their goals.

Respondent skipped this question

Q6

Creates partnerships with a wide-range of organizations, both public and private.

Respondent skipped this question

Q7 Respondent skipped this question
Providing accessible transportation service.

Q8 Respondent skipped this question
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

Page 3: Why is This Nominee Outstanding?

Q9 Respondent skipped this question
Innovative and creative services in the community.

Q10 Respondent skipped this question
Being responsive to its customers' and community needs.

Q11 Respondent skipped this question
Actively coordinating and collaborating with other public and special services transportation.

Q12 Respondent skipped this question
Effectively helps the community accomplish their goals.

Q13 Respondent skipped this question
Creates partnerships with a wide-range of organizations, both public and private.

Q14 Respondent skipped this question
Providing accessible transportation service.

Q15 Respondent skipped this question
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

Page 4: Why is This Nominee Outstanding?

Q16 Respondent skipped this question
Have demonstrated an extensive history of community engagement;

Q17

Respondent skipped this question

Have created long-standing partnerships with other stakeholders that allow its residents to flourish.

Page 5: Why is This Nominee Outstanding?

Q18

Respondent skipped this question

Providing creative, effective and continuing training and technical assistance programs.

Q19

Respondent skipped this question

Using new concepts, strategies, procedures and policies to provide support to local transit systems.

Q20

Respondent skipped this question

Communicating local transit systems' concerns and issues at the state and national level.

Q21

Respondent skipped this question

Advocating for public and community transportation at the state and local level.

Page 6: Why Is This Nominee Outstanding?

Q22

Respondent skipped this question

A record that reflects ongoing and exceptional growth in contribution to the profession and increased levels of leadership, responsibility and sphere of impact

Q23

Respondent skipped this question

A recent track-record in the transit field reflects a strong career trajectory with the possibility of forward advancement and potential for appointment at the highest levels of the profession

Page 7: Why Is This Nominee Outstanding?

Q24

Go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry.

On February, 27, 2024, Palm Tran Bus Operator Antonio Joseph, followed protocol when he experienced engine trouble with his bus. Operator Joseph exited his vehicle and walked to the rear of the bus to check for fluid leaks or any other anomaly. He noticed smoke emanating from the engine compartment. He ensured the passengers on the bus was evacuated safely. He quickly returned to the drivers area and activated the Fire Suppression system. He then returned to the rear of the bus and found that flames were still present.. He then returned to the bus again to retrieve the portable fire extinguisher to extinguish the remaining flames. Operator Joseph's quick action saved the bus from being a total loss.

Q25

Exudes the spirit and professionalism of community transportation at its best

Antonio Joseph has an excellent track record of on-time performance, and solid reputation for customer service and professionalism among his riders.

Q26

This award can include nominations from any of an agency's frontline positions (examples include drivers, dispatchers, etc.)

Bus Operator.

Page 8: Tell Us About Your Nominee

Q27

Name

Antonio Joseph

Q28

Title

Bus Operator

Q29

Organization

Palm Tran

Q30

Address

100 N Congress Ave, Delray Beach, FL 33445

Q31

Phone

5618414269

Q32

Email

pt-pr@pbcgov.org

Page 9: Tell us about yourself: who is submitting this nomination?

Q33

Name

Anand Perala

Q34

Title

Senior Public Relations Specialist

Q35

Organization

Palm Tran

Q36

Address

100 N Congress Ave, Delray Beach, FL 33445

Q37

Phone

5618414344

Q38

Email

aperala@pbcgov.org
