

# #42

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, March 29, 2024 2:28:00 PM  
**Last Modified:** Friday, March 29, 2024 2:47:46 PM  
**Time Spent:** 00:19:45  
**IP Address:** 97.128.146.87

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## Page 1: Award Categories

### Q1

Directions: Read the descriptions below and select a category for which you would like to make an award nomination.

**Outstanding Community Partner Award**The Outstanding Community Partner Award will recognize a business, organization or person that has deeply enhanced its community's mobility options and strives to innovative the delivery of its public transit services. The recipient of this award will:- Have demonstrated an extensive history of community engagement;- Have created long-standing partnerships with other stakeholders that allow its residents to flourish.

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## Page 2: Why is This Nominee Outstanding?

### Q2

Innovative and creative services in the community.

Respondent skipped this question

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### Q3

Being responsive to its customers' and community needs.

Respondent skipped this question

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### Q4

Actively coordinating and collaborating with other public and special services transportation.

Respondent skipped this question

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### Q5

Effectively helps the community accomplish their goals.

Respondent skipped this question

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### Q6

Creates partnerships with a wide-range of organizations, both public and private.

Respondent skipped this question

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**Q7** Respondent skipped this question  
Providing accessible transportation service.

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**Q8** Respondent skipped this question  
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

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Page 3: Why is This Nominee Outstanding?

**Q9** Respondent skipped this question  
Innovative and creative services in the community.

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**Q10** Respondent skipped this question  
Being responsive to its customers' and community needs.

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**Q11** Respondent skipped this question  
Actively coordinating and collaborating with other public and special services transportation.

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**Q12** Respondent skipped this question  
Effectively helps the community accomplish their goals.

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**Q13** Respondent skipped this question  
Creates partnerships with a wide-range of organizations, both public and private.

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**Q14** Respondent skipped this question  
Providing accessible transportation service.

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**Q15** Respondent skipped this question  
Building transportation alternatives that are intended to meet a wide range of the communities' needs.

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Page 4: Why is This Nominee Outstanding?

**Q16**

Have demonstrated an extensive history of community engagement;

Giles Health and Family Center is a small non-profit organization that recently celebrated its 20th year of serving the residents of Giles County, Virginia. As a small non-profit organization. Partnerships with our local hospital, county government and other nonprofits allow us to serve more people on a variety of level. Not only do we provide non-emergency transportation, our organization also provides adult day care services as well as Early Head Start and child care. Staff also certify individuals in American Red Cross CPR/First Aid/AED training as well as Mental Health First Aid for youth and adults. Staff also participate in numerous community minded outreach programs such as Directors Forums, various state and local community service based associations. Memberships to various organizations also play an important role in our staffs job duties.

GHFC is a recipient of a state TANF grant that allows parents who meet certain criteria to access free transportation to and from work. We partner with our local social services for parental visitation and counseling trips for clients and have contracts with area nursing homes, rehab facilities and hospitals for discharges.

We have existing partnerships with our local Agency on Agency, department of social services, women's resource center and homeless assistance organizations and veterans services groups. We also work with our county drug recovery program.

With the need for public transportation, we work to fill the void for members of the community not only with non-emergency transportation but also with life enhancing trips as well. We take community members work, school, daycare, grocery store trips, hair salon, faith based services and other quality of life needs. We believe everyone should have access to transportation and do our best to fulfill every request. Giles County, in partnership with GHFC, recently conducted a public transportation needs assessment through the Virginia Department of Rail and Transportation. On Demand Service, would be the only viable solution for public transportation for our rural community. Until a public transit system is established, Giles Health and Family Center serves the community in this capacity.

GHFC has a vast network of partnerships in and around our community.

NRV Community Services, Giles Social Services, Giles Social Services, Giles County Government, NRV Agency on Aging, Carilion Hospital Med Surge, NRV Disability Resource Center Country View Nursing Home, Heritage Hall Nursing Home Rich Creek and Blacksburg, Pulaski Health and Rehab Radford Health and Rehab, Highland Ridge Rehab, Feeding America of Southwest Virginia, New River Community College.

Among our fleet of vehicles, 11 are full handicap vans, one is a stretcher (ambulance) and two are multi-passenger transit vans. These vehicles allow us to meet a wide range of client needs. We take great pride in our reputation and the service we provide to our community members.

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**Q17**

Have created long-standing partnerships with other stakeholders that allow its residents to flourish.

The above-mentioned partnerships and community minded programs, allows Giles Health and Family Center the ability to help its residents flourish. Access to quality-of-life programming plays a vital role in one's outlook. Not only

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Page 5: Why is This Nominee Outstanding?

**Q18**

Respondent skipped this question

Providing creative, effective and continuing training and technical assistance programs.

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**Q19**

Respondent skipped this question

Using new concepts, strategies, procedures and policies to provide support to local transit systems.

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**Q20**

Respondent skipped this question

Communicating local transit systems' concerns and issues at the state and national level.

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**Q21**

Respondent skipped this question

Advocating for public and community transportation at the state and local level.

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Page 6: Why Is This Nominee Outstanding?

**Q22**

Respondent skipped this question

A record that reflects ongoing and exceptional growth in contribution to the profession and increased levels of leadership, responsibility and sphere of impact

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**Q23**

Respondent skipped this question

A recent track-record in the transit field reflects a strong career trajectory with the possibility of forward advancement and potential for appointment at the highest levels of the profession

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Page 7: Why Is This Nominee Outstanding?

**Q24**

Respondent skipped this question

Go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry.

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**Q25**

Respondent skipped this question

Exudes the spirit and professionalism of community transportation at its best

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**Q26**

Respondent skipped this question

This award can include nominations from any of an agency's frontline positions (examples include drivers, dispatchers, etc.)

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Page 8: Tell Us About Your Nominee

**Q27**

Name

Andy Wilburn

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**Q28**

Title

Transportation Director

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**Q29**

Organization

Giles Health and Family Center

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**Q30**

Address

701 Wenonah Ave, Pearisburg Va 24134

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**Q31**

Phone

540-921-3024

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**Q32**

Email

ghfctransportation@outlook.com

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Page 9: Tell us about yourself: who is submitting this nomination?

**Q33**

Name

Helen Wallace

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**Q34**

Title

Executive Director

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**Q35**

Organization

Giles Health and Family Center

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**Q36**

Address

701 Wenonah Ave Pearisburg Va 24134

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**Q37**

Phone

540-921-3024

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**Q38**

Email

director@gileshealthandfamily.org

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