# #6

#### COMPLETE

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#### Page 1: Award Categories

#### Q1

Directions: Read the descriptions below and select a category for which you would like to make an award nomination.

Frontline Heroes Award The Frontline Heroes Award aims to shine a light on the unsung individuals that go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry. Our winner will exude the spirit and professionalism of community transportation at its best. This award can include nominations from any of a transit agency's frontline positions (examples include drivers, dispatchers, etc.)

Page 2: Why is This Nominee Outstanding?

<b>Q2</b> Innovative and creative services in the community.	Respondent skipped this question
Q3 Being responsive to its customers' and community needs.	Respondent skipped this question
<b>Q4</b> Actively coordinating and collaborating with other public and special services transportation.	Respondent skipped this question
<b>Q5</b> Effectively helps the community accomplish their goals.	Respondent skipped this question
<b>Q6</b> Creates partnerships with a wide-range of organizations, both public and private.	Respondent skipped this question

<b>Q7</b> Providing accessible transportation service.	Respondent skipped this question
<b>Q8</b> Building transportation alternatives that are intended tomeet a wide range of the communities' needs.	Respondent skipped this question
Page 3: Why is This Nominee Outstanding? <b>Q9</b> Innovative and creative services in the community.	Respondent skipped this question
<b>Q10</b> Being responsive to its customers' and community needs.	Respondent skipped this question
<b>Q11</b> Actively coordinating and collaborating with other public and special services transportation.	Respondent skipped this question
<b>Q12</b> Effectively helps the community accomplish their goals.	Respondent skipped this question
<b>Q13</b> Creates partnerships with a wide-range of organizations, both public and private.	Respondent skipped this question
<b>Q14</b> Providing accessible transportation service.	Respondent skipped this question
<b>Q15</b> Building transportation alternatives that are intended tomeet a wide range of the communities' needs.	Respondent skipped this question
Page 4: Why is This Nominee Outstanding? <b>Q16</b> Have demonstrated an extensive history of community engagement;	Respondent skipped this question

<b>Q17</b> Have created long-standing partnerships with other stakeholders that allow its residents to flourish.	Respondent skipped this question
Page 5: Why is This Nominee Outstanding? <b>Q18</b> Providing creative, effective and continuing training and technical assistance programs.	Respondent skipped this question
<b>Q19</b> Using new concepts, strategies, procedures and policies to provide support to local transit systems.	Respondent skipped this question
<b>Q20</b> Communicating local transit systems' concerns and issues at the state and national level.	Respondent skipped this question
<b>Q21</b> Advocating for public and community transportation at the state and local level.	Respondent skipped this question
Page 6: Why Is This Nominee Outstanding? <b>Q22</b> A record that reflects ongoing and exceptional growth in contribution to the profession and increased levels of leadership, responsibility and sphere of impact	Respondent skipped this question
<b>Q23</b> A recent track-record in the transit field reflects a strong career trajectory with the possibility of forward advancement and potential for appointment at the highest levels of the profession	Respondent skipped this question

Page 7: Why Is This Nominee Outstanding?

### Q24

Go that extra mile time and time again, encapsulating the spirit and professionalism of the workplace and the community transportation industry.

Deb Piche has worked for the past decade, day in and day out, to serve Grand Isle County. In no other transit system, does a dispatcher go and deliver Christmas Meals to those in need, on Christmas Morning, simply out of the goodness of her own heart. Her heart bleeds for this community, and she goes above and beyond everyday, whether its scrambling on a same day ride or getting a pet to a vet because an owner is unable to do so, she goes well beyond the call of duty, everyday. She is C.I.D.E.R.

#### Q25

Exudes the spirit and professionalism of community transportation at its best

Deb knows everyone in this community and is able to react to a passengers needs before they even pick up the phone and call us. She is able to identify who is in need and get them into our service before they even know they need the help.

#### Q26

This award can include nominations from any of an agency's frontline positions (examples include drivers, dispatchers, etc.)

Transportation Program Manager-Dispatcher

Page 8: Tell Us About Your Nominee

Q27

Name

Deborah Piche

#### Q28

Title

Transportation Program Manager-Dispatcher

#### Q29

Organization

Champlain Islanders Developing Essential Resources (C.I.D.E.R.)

#### Q30

Address

12 Carter Lane, South Hero, VT 05486

# Q31

Phone

8023726425

# Q32

Email

info@cidervt.org

Page 9: Tell us about yourself: who is submitting this nomination?

# Q33

Name

Jordan Posner

#### Q34

Title

Executive Director

# Q35

Organization

Champlain Islanders Developing Essential Resources (C.I.D.E.R.)

# Q36

Address

12 Carter Lane, South Hero, VT 05486

#### Q37

Phone

802-372-6425

# Q38

Email

jordan@cidervt.org